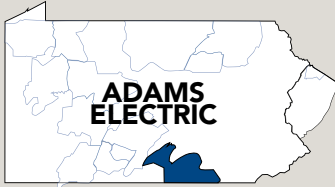




Adams Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives
serving Pennsylvania and New Jersey

Adams Electric Cooperative, Inc.

1338 Biglerville Road
P.O. Box 1055
Gettysburg, PA 17325-1055
1-800-726-2324

Gettysburg District

1380 Biglerville Road
Gettysburg, PA 17325

York District

200 Trinity Road
York, PA 17408

Shippensburg District

10 Duncan Road
P.O. Box 220
Shippensburg, PA 17257

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District Office Hours

Monday through Thursday
7 a.m. - 5 p.m.

Check out adamsec.coop

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Local Pages Editor: Kami Noel, CCC

*This institution is an equal opportunity
provider and employer.*

Guest Column



Don't get caught in a 'phish' net

By Kyle Smith, *Manager of Information Technology*

WAKE UP and stretch. It's 10 a.m. Roll out of bed and head to the computer. Pull up an email template and copy it into a new email. Insert a list of email addresses and hit send. Repeat nine more times. Look at the clock. It's 11 a.m. That's enough work for today!

No, that's not the workday for the cooperative's Information Technology Department, nor do I suspect that's most people's workday. But it is an insight into the work of a "phisher." Phishing is the fraudulent practice of sending emails appearing to be from reputable companies (like banks) or people (your friends) to prompt individuals to respond, often revealing personal information like passwords or account numbers.


Imagine as a real "fisher" that you could put one hook into 1,000 lakes across the world with a single cast. That's what phishers do with a single email, at no cost to them. Now imagine each bite was worth \$100 and you had just a 1% success rate. That's \$1,000 earned with just one email. Average that out to an eight-hour workday, and that's \$80,000 a day at a 1% success rate. You can see why the opportunity to extort money out of unsuspecting readers is so tempting.

The cooperative recognizes the importance of security and protection of its computer systems and data, including the personal information of its members. It's why we put into place systems and processes to help prevent cyberattacks, like phishing.

Still, the cooperative recognizes its greatest strength (and potential weak-

ness) is its employees. No system is as powerful as human instinct, nor can it overcome human reaction. Phishers play on emotions, whether it's fear of missing an opportunity, fear of your boss or fear of what's going on in the world. For example, phishing emails from the "Centers for Disease Control and Prevention" have gone from unheard of to wildly popular.

We repeatedly train employees on how to combat that gut reaction to open or respond by using instinct and knowledge. Simple things like checking the accuracy of an email address or recognizing the feeling that something doesn't quite make sense is key. Employees, and everyone, should ask themselves questions like "How did the CDC get my email address?" or "If this was so urgent, why didn't my boss call me?" In the face of calm and careful examination, most phishing attempts become transparent.

October is National Cybersecurity Awareness Month, and the cooperative encourages you to take this month to explore ways to hone your instinct in protecting yourself in this digital world. There are great resources available through the FBI and the Department of Homeland Security. Learn how to check email addresses and links before you click them. Develop that instinct to ask the question "Am I expecting a delivery from Amazon tomorrow?" or "Would the IRS really email me about a past due tax bill?" Because in this unfortunate time of preying cyberthreats, you don't want to be part of the 1%. 

COMMUNITYconnections

POWERING LOCAL ORGANIZATIONS

Travel company reinvents itself during COVID-19

By Duane Kanagy, *Penn Lines Correspondent*

TO SEE a real-world example of the adage, “Necessity is the Mother of Invention,” look no further than the Bailey family of companies headquartered in Spring Grove, York County.

Bailey Coach, which has been in the transportation business since 1998, slowed to a halt earlier this year due to the COVID-19 pandemic. Instead of closing, the Baileys birthed a new business branch in March to meet an expanding need for sanitation services.

Bailey Coach lost nearly 70% of its annual revenue after the coronavirus hit.

“We were averaging 400 sedan, van and motor coach trips a month,” says company President John Bailey. “Since March 17, we’ve done maybe 30 trips total.”

Bailey was forced to mothball half the company’s buses and lay off almost every employee (but Bailey promised his staff he’d pay their health insurance).

“I was in one of the wash bays asking myself what I was going to do next,” Bailey says. “I began to wonder



REGULAR ROUTE: Mike Hardy, known as “Big Mike,” has been making routine trips to Adams Electric since March, sanitizing the co-op’s buildings and fleet vehicles with Bailey’s Zero Hazard cleansing solution.

if we could offer disinfecting services to other businesses, and the lightbulb went off.”

Bailey Coach had already been sanitizing their own buses, vans, cars, and SUVs since 2017 to help keep 130,000 annual passengers and 40 drivers healthy using a specialized sprayer and a non-toxic solution.

The new venture, Bailey’s Zero Hazard, sprang to life soon after. The Baileys now distribute Zero Hazard, a non-toxic disinfectant that is sprayed or “fogged” using low-volume sprayers throughout office buildings or vehicles. Approved by the Food and Drug Administration and pending approval from the Environmental Protection Agency, the solution is safe around food, pets, and children. As Bailey explains it, the active ingredient, hypochlorous acid, occurs naturally in the body.

The Baileys offer service within a

two-hour radius of York. Bailey has also expanded its vehicle repair services to keep the company’s mechanics employed.

“Our guys were used to working on big buses so they can also work on tractor trailers, fire trucks and large commercial vehicles,” Bailey notes.

Adams Electric was among the first companies to use the new sanitation service to spray clean its offices and vehicles on a weekly basis since the start of the pandemic. The relationship between the two companies dates back to the 1980s when Bailey opened a Bailey Travel office in Gettysburg. The travel business was sold two years ago as the family concentrated on the transportation industry.

Bailey’s Zero Hazard now treats approximately 2.5 million square feet of space per week and has multiple crews on the road. The venture operates 24 hours a day, 365 days a year, and provides emergency response service to COVID-19 outbreaks, as well as disinfecting services to any employers looking to take the extra step to help keep their employees safe.

“We are among the first ones called if someone tests positive for COVID-19,” Bailey says. “We’re like Ghostbusters.”

The company regularly takes their workers’ temperatures, and requires them to wear masks and gloves when disinfecting.

The Baileys are hopeful that with continued growth, jobs will be created for their employees who are still laid off.

“We’ve called back 26 of our 56 employees so far,” Bailey says. “We are lucky, and the good Lord has blessed us. We are pleased to offer a literal solution to help keep friends, family, and employees safe despite the public health crisis we are currently facing.”



ON THE JOB: Mike Hardy, Bailey’s Zero Hazard, treats the interior of a bucket truck at the Shippensburg District truck garage with hypochlorous acid, a non-toxic chemical disinfectant.

Access denied: Meter work requires Adams' assistance

By Kami Noel, CCC, *Communications/Member Relations Coordinator*

ADAMS Electric continues to ask all members for assistance in creating a safer and more reliable power system for our members, electricians, and contractors working at your property. In particular, the cooperative is attempting to increase safety when it comes to cooperative-owned equipment.

Adams' policies require only co-op employees access or work on any electrical service equipment from the point of delivery up to and including the meter base, whether owned by the cooperative or the member. Adams Electric employees are trained to work around high voltages and can assist your electrician so work on or near your electric service can be done safely.

Members should not allow electricians to work on meters, meter bases or entrance cables without the involvement of Adams' personnel, even if the electrician insists they are qualified to do so. For the safety of the member and electrician, cooperative personnel are the only ones who may access this equipment while energized.

Working with an electric meter requires training and knowledge of applicable electrical codes. Before any work begins, it is important to contact Adams Electric first. We will respond as quickly as possible and we typically provide these services at no charge.

Once installed, electric meters and services seldom need to be moved or relocated, but we realize renovations and other factors can intervene. If the electrical device involved needs to be worked on, refer the task to a licensed electrician. But first, call the co-op because an Adams' lineworker must visit the property to disconnect power.

Anytime a meter base, main breaker, service panel or entrance cable is replaced or relocated, Adams requires an electrical inspection by a certified inspection agency. There are other scenarios that also require electrical inspections. If you or your electrician



METER SAFETY: Line Serviceman Jon Fetter pulls the meter on the side of a member's residence so that additional work can be performed. Any time a meter is pulled, Adams requires that an employee of the cooperative perform the work.

have questions, please review the co-op's Electric Service Installation Guide, Section II, under My Publications online at adamsec.coop. Your municipality can advise you on who can perform this service. Once Adams receives the electrical inspection, a lineworker will return to the property to reconnect power to your account.

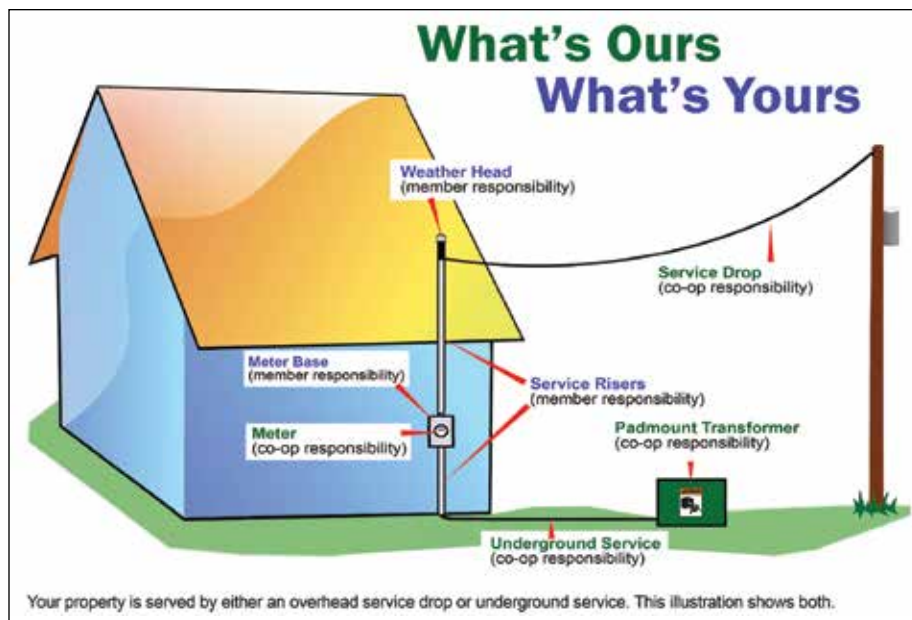
Our bylaws prohibit unauthorized access to our meter bases, including the cutting of meter seals, pulling of meters, and replacing or servicing meter bases and entrance cables. Violations of this policy may result in, but are not limited to:

1. Adams asserting that a service provider (electrician) has trespassed against our equipment or other property owned by the cooperative; and/or
2. Charges or other fees being assessed to the electrician for unauthorized access or work performed on Adams' property.
3. Penalties or other fees being charged to the member.
4. Suspension or termination of electric service to the member property.

Your electric meter measures your electricity use and communicates with the co-op over the power line.

- ▶ Never block the meter or access to the base.
- ▶ Never cut the metal tag on the meter base, and let the co-op know if the tag has been cut or is missing.
- ▶ Don't enclose the meter in any type of building, cabinet or locked container.
- ▶ Keep the meter installed at a level where it can be easily viewed.

If you have questions, or need to coordinate work with Adams Electric, please call 1-800-726-2324. And, in the case of any power emergency, immediately call the cooperative for assistance. ☀



Board votes to rebalance director zones

By Kami Noel, CCC, Communications/Member Relations Coordinator

IN SEPTEMBER, a proposal was passed by the board of directors to rebalance the director zones, allowing for more equal representation of the membership based on the population of our members in each service municipality.

Rebalancing has been done periodically through the years, with the most recent changes in 2014. One reason the board acted this year was due to a director resignation in Zone 9.

“The timing made sense,” said CEO/General Manager Steve Rasmussen, who worked with the board through the restructuring process. “Every membership affected will receive a postcard in the mail indicating that their zone has changed.”

All members, regardless of zone, will still be able to vote for director candidates in any open zone in the 2021 general election for the cooperative and subsequent elections. Next year, director seats in Zone 1, Zone 5 and Zone 8 will be on the ballot.

The bylaws of the cooperative are being amended to reflect these changes and will be printed with the revised director zones. Copies of the bylaws are available online at adamsec.coop or by request at any district office of the cooperative.

The new director zones are as follows:

Zone 1 - ADAMS COUNTY – Townships of Cumberland, Freedom, Liberty, and Mount Joy; and the Borough of Carroll Valley.

Zone 2 - ADAMS COUNTY – Townships of Butler, Franklin, Hamiltonban, Highland, Huntington, Menallen, Straban and Tyrone.

Zone 3 - ADAMS COUNTY – Townships of Berwick, Conewago, Germany, Hamilton, Mount Pleasant, Oxford, and Union; and the Boroughs of Abbottstown, Bonneauville, and Littlestown.

Zone 4 - YORK COUNTY – Townships of Conewago, Dover, Fairview, Jackson, Newberry, Paradise, Warrington, and Washington; and the Borough of Dover.

Zone 5 - YORK COUNTY – Townships of Heidelberg, Jefferson, Manheim, North Codorus, Penn and West Manheim.

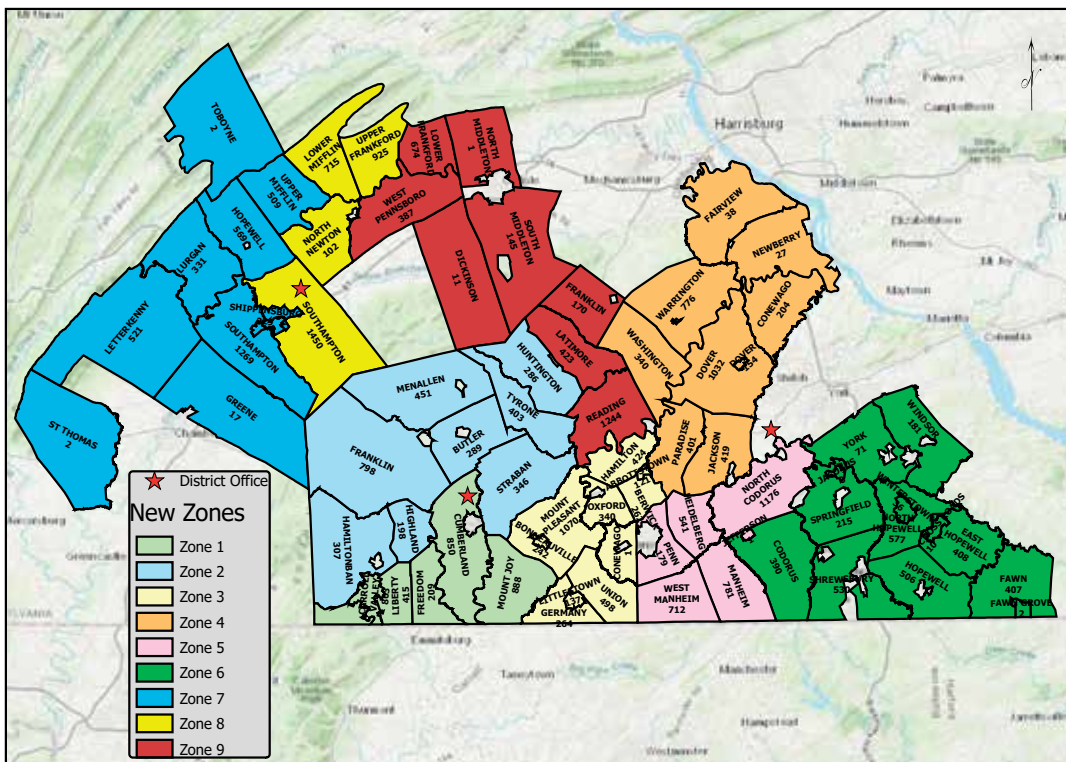
Zone 6 - YORK COUNTY – Townships of Codorus, East Hopewell, Fawn, Hopewell, North Hopewell, Shrewsbury, Springfield, Windsor, and York; and the Boroughs of Cross Roads, Fawn Grove, Jacobus and Winterstown.

Zone 7 - FRANKLIN COUNTY – Townships of Greene, Letterkenny, Lurgan, Shippensburg, Southampton and St. Thomas. CUMBERLAND COUNTY – Townships of Hopewell and Upper Mifflin. PERRY COUNTY – Township of Toboyne.

Zone 8 - CUMBERLAND COUNTY – Townships of Lower Mifflin, North Newton, Southampton and Upper Frankford.

Zone 9 - ADAMS COUNTY – Townships of Latimore and Reading. CUMBERLAND COUNTY – Townships of Dickinson, Lower Frankford, North Middleton, South Middleton and West Pennsboro. YORK COUNTY – Township of Franklin.

If you are interested in confirming your membership zone or open seats in the upcoming election, please call the co-op at 1-800-726-2324 and request to speak to someone in communications. 📞



JOSH WAYNE, GIS SPECIALIST

Board seeks candidates to fill zone vacancy

By Kami Noel, CCC, *Communications/Member Relations Coordinator*

FOLLOWING 18 years of service, Daniel Eisenhart resigned from the board of directors June 4, 2020. A resident of Newville, he was the Zone 9 representative for the membership. His exit leaves an open seat at the director table, which the board is required to fill by appointment.



Daniel Eisenhart

His exit leaves an open seat at the director table, which the board is required to fill by appointment.

Eisenhart's letter of resignation stated, "I learned much about electric cooperatives

and enjoyed the camaraderie of my fellow board members. I leave with many good memories and hope that I was able to make a difference for the membership of the cooperative during my years of service."

"Dan was very committed and always prepared for any meeting we had," said Glenn Bange, board president. "He always had the members in mind when it came to making decisions. We as directors all appreciated his input. We wish him and his wife,

Corrine, many happy retirement years to come."

Beginning Oct. 1, the board will be accepting applications from Zone 9 members who would be interested in filling the vacant director's seat for two years. Interested members must meet the qualifications of a director, as spelled out in the bylaws of the cooperative, Section 4.04, and complete a candidate application, to include getting the signatures of 15 members in good standing on a nomination petition.

Zone 9, along with several other zones, was recently restructured, and now includes the Adams County townships of Latimore and Reading, the Cumberland County townships of Dickinson, Lower Frank-ford, North Middleton, South Middleton, and West Pennsboro; and the York County township of Franklin.

"We took a hard look at the distribution of our membership zones before we moved forward with the process for filling Dan's seat," Bange said. "This is something we should really be looking at every five years or so. Some zones

were getting out of alignment. So, we decided to handle that first. Then we looked at the bylaws, which we do on a routine basis anyhow, and followed through with those rules in how to appoint this position."

Members residing in Zone 9 should be receiving a letter in the mail announcing the director vacancy and the process to apply. Interested members can learn more about director duties at adamsec.coop/director-responsibilities, or by speaking with the CEO. There is a significant time commitment requested of all directors, as well as training, occasional travel, and night or weekend events.

The deadline for a Zone 9 member to apply for the open director's seat is Nov. 10. Current directors will then review the applications and will conduct interviews before making their appointment of the new director, whose term will expire at the annual meeting in 2023.

Director candidate packet requests and any questions should be directed to the communications department of the co-op by calling 1-800-726-2324. 🌟

OCTOBER IS FIRE PREVENTION MONTH

Electrical Fast Fact

The leading areas of origin for home fires caused by electrical failures are the kitchen, bedroom, and attic or roof assembly.

#NESM



NATIONAL FIRE PROTECTION ASSOCIATION

The leading information and knowledge resource on fire, electrical and related hazards



© NFPA 2019

Adams celebrates National Co-op Month

Being part of a cooperative means being part of something special. Adams Electric is celebrating National Cooperative Month in October, along with 40,000 other cooperatives serving more than 120 million people nationwide.

“Cooperatives Build” is the theme of this year’s National Cooperative Month.

This year’s theme is excellent, because there are so many ways that cooperatives help to build a stronger rural America,” says Steve Rasmussen, CEO/general manager.

Cooperatives build trust

Most co-ops strive to adhere to seven key cooperative principles, which combine to help build trust between the co-op, its members and the community. For example, the first principle is *Voluntary and Open Membership*, which means that we are a voluntary organization open to all people who use our services and are willing to accept the responsibility of membership. The second principle, *Democratic Member Control*, gives members a voice in the cooperative’s policies and decisions. Through the fifth principle, *Education, Training and Information*, we enable members to contribute to the development of our cooperative.

Cooperatives build community

The seventh cooperative principle is *Concern for Community*. Cooperatives work for the sustainable development of their communities through employee involvement in local organizations, through charitable contributions to community efforts and through support for schools.

Cooperatives build jobs

Cooperatives generate jobs in their communities, keep

profits local and pay local taxes to help support community services. Cooperatives often take part in community improvement programs, ensuring that everyone has an opportunity to benefit from the cooperative experience.

Cooperatives build a better world

Through all of the above ways, cooperatives build a better world. For more information, visit coopmonth.coop.



Operations personnel earn promotions

EFFECTIVE July 27, Shane Atherton moved to journeyman second class at the Gettysburg District. He started with Adams in 2017 as a third-year apprentice in the operations department.

Effective Aug. 17, Gary Hodges moved to journeyman third class at the Gettysburg District. He started with Adams as a second-year apprentice in 2017 in the operations department.

Effective Aug. 20, April Krumrine moved to warehouse clerk A at the Gettysburg District. She started with Adams as a warehouse clerk B in 2017 in the operations department. ☀



Shane Atherton



Gary Hodges



April Krumrine

Crew receives outage accolades

Good Morning Mike (Feathers, operations manager), "I want to thank you again for providing us with equipment and qualified personnel to assist us with our restoration efforts. We found your linemen to be knowledgeable, hardworking and safety conscious. I asked during our safety briefing that they not trust only what they will be told, but to verify for themselves until their comfort level was satisfied. I spoke with Jim Harvey (our Manager of Safety, Training & Compliance and their crew guide) after restorations. Jim advised that your men were a pleasure to work with and his job consisted of showing them their opening points and letting them get to work. From that point, your team tested, grounded, and tagged for themselves and worked as an efficient and unified team. It has been quite a while since we sent any assistance your way, but always know you have some friends down here in Maryland that you can call on."

*Sincerely,
Lance Lockerman
Vice President of Operations
Choptank Electric Cooperative, Md.*



PARTNERS IN FUNDRAISING: Adams Electric hosts a partner golf tournament in the summer to raise funds for its Project Helping Hand fund, which supports members who are struggling to pay their electric utility bills. With the help of a matching grant from the CoBank Sharing Success program, employees of the cooperative paired up with vendors and suppliers from across co-op nation this year to play golf and raise more than \$16,000 for the fund. Shown coming off the putting green are Brian Shearer and Travis Rawlings from Adams and Frank Bowman and Jim Armstrong from The Okonite Company, which helps provide cable and wire for the co-op.

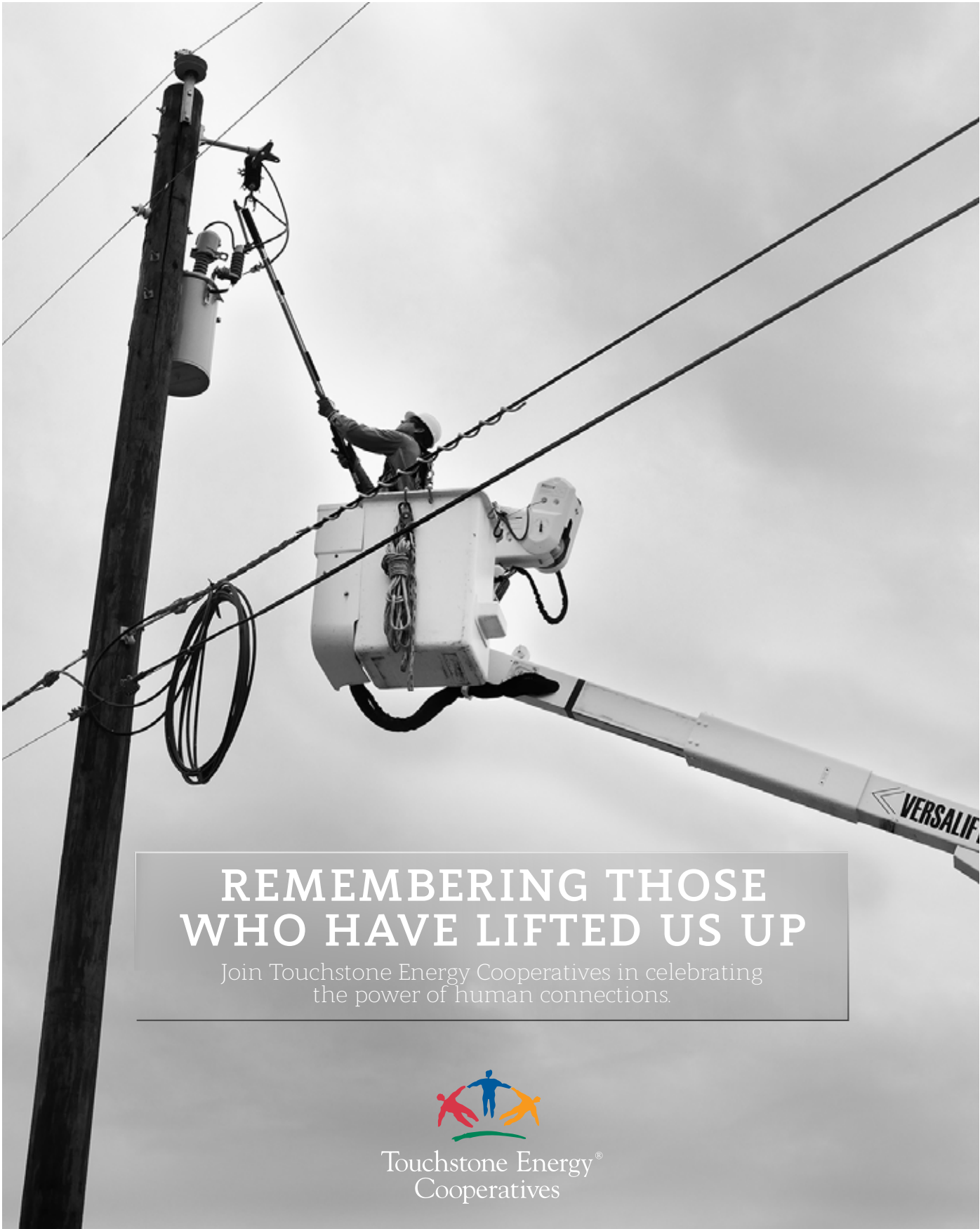
CO-OP MONTH FILL-IN-THE-BLANK

Did you know October is National Co-op Month?
Complete the fill-in-the-blank activity below to learn about a few ways co-ops are unique! Use the word bank if you need help.

- Co-ops and their members work together toward a common _____.
- Co-ops are _____ organizations, so they understand the communities they serve.
- All co-ops operate according to the same set of seven cooperative _____.
- Concern for _____ is the seventh cooperative principle.
- Co-ops don't have customers; we have _____.
- Co-ops are _____ by the members they serve.

WORD BANK

LED	GOAL	MEMBERS
LOCAL	PRINCIPLES	COMMUNITY



REMEMBERING THOSE WHO HAVE LIFTED US UP

Join Touchstone Energy Cooperatives in celebrating the power of human connections.



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Cooperatives